

METALFLOW, S.A. is a company dedicated to the development and manufacture of lubricants for the metal deformation sectors. In particular, we manufacture release agents, cutting fluids, cleaners and protectives as well as auxiliary products for the foundry, forging, machining and stamping industry.

The purpose of the METALFLOW'S Quality and Environmental Policy is the customer satisfaction at the optimal cost and least environmental impact, ensuring the cost effectiveness of the company.

Our management system is based on the requirements of the standards UNE-EN-ISO 9001 and UNE-EN ISO 14001 and it has been designed to adapt to changing market requirements, through the continuous improvement of products and services, the reduction of the defects, the protection of the environment and the prevention of pollution.

Within this context we assume the following commitments:

- Ensure a sustainable business by improving the performance of customers with the use of our professional experience.
- Our effort to understand the needs of customers and other interested parties to meet their requirements and expectations, offering products, services and efficient and sustainable global solutions.
- Minimize the environmental impacts that arise from our activities, such as those associated with waste, and the consumption of resources and energy, promoting efficient use and proper management of them.
- The protection of the environment, including the prevention of pollution, and other specific commitments relevant to our context.
- Comply with the applicable legislation, as well as with the requirements that the organization subscribes voluntarily.
- The improvement of our Management System through commitment, knowledge, training, and the promotion of good behaviors.

The deployment of the Quality and Environmental Policy to each department of the company ensures that it is properly understood and effectively implemented in the daily work, and creates a framework to establish and monitor the objectives and goals of our organization.

The objective of the company is to allocate all the necessary resources so that the Quality and Environmental Policy of our company is understood, implemented and taken into account by all the members of the company and at all levels of the organization.

Hector Pavia

Director General

El Prat de Llobregat,

09 de julio del 2018